



NEWS RELEASE

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EMC Insurance Companies Named a Five-Star Carrier by *Insurance Business America*

DES MOINES, Iowa (July 31, 2018)—EMC Insurance Companies was named a five-star insurance carrier in a report issued by *Insurance Business America (IBA)*, a leading business magazine for commercial insurance brokers and agents. EMC earned five-star ratings in the categories of reputation and financial security, claims processing, range of products and commitment to the broker channel.

“These five-star ratings affirm EMC’s commitment to being a carrier that agents and brokers can count on. Gaining this recognition in a national survey demonstrates that EMC provides valuable products, services and customer support across the country,” says EMC President and Chief Executive Officer Bruce Kelley. “We continue to find innovative products and services that will help our partners achieve greater success.”

Insurance carriers receive scores based on how brokers rate their performances on a scale of 1 (poor) to 10 (excellent) in 10 key areas, including marketing support, claims processing and range of products. Carriers that receive an average score of eight or higher in any of the 10 categories qualify as five-star carriers. Out of 95 carriers mentioned in brokers’ ratings, only 24 received five-star ratings.

The entire report and article can be found here: <http://ow.ly/nF6w30I4VW1>.

About EMC Insurance Companies

EMC Insurance Companies is among the top 60 insurance organizations in the country based on net written premium, with more than 2,500 employees. Employers Mutual Casualty Company (EMCC) was organized in 1911 to write workers’ compensation protection in Iowa. Today, operating under the trade name EMC Insurance Companies, the company provides property and casualty insurance products and services throughout the United States and writes reinsurance contracts worldwide. EMCC and one or more of its subsidiary companies is licensed in all 50 states and the District of Columbia. For more information, visit www.emcins.com and www.CountonEMC.com.

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