

Preferred Provider Program

EMC's Preferred Provider Program gives you the tools to handle work-related illnesses and injuries more efficiently and effectively.

EFFECTIVE WORKERS' COMPENSATION CLAIM HANDLING

- Accurate reporting
- Quality medical attention
- Excellent communication

PREFERRED PROVIDER PROGRAM BENEFITS

- Clear procedures and better communication among your organization, the injured employee and the healthcare provider
- Quality medical care for employees from providers with experience treating workplace injuries
- Better outcomes for the employee: Quality treatment and timely return to work
- Better outcomes for your organization: Cost savings from efficient procedures and negotiated medical care rates, keeping employees happier and reducing administrative headaches for your organization

BENEFITS OF A PREFERRED PROVIDER

- Experience treating workplace injuries
- Familiarity with workers' compensation
- Often trained in occupational medicine
- Updates on injured employees
- Return to work in a more timely manner
- Relationship with employer helps physician understand work environment and specific job tasks



Contact EMC Today

EMC is ready to help you take advantage of our Preferred Provider Program. To get started, contact your independent insurance agent, EMC's Workers' Compensation Program Team or email claims.spp@emcins.com.

WHY USE EMC'S PREFERRED PROVIDER PROGRAM?

Having a preferred provider may help get injured employees back to work in a more timely manner, which helps reduce the risk that they will be out for good.

- 3 weeks off = 75% chance of returning to work
- 6 weeks off = 50% chance of returning to work
- 52 weeks off = 1% chance of returning to work

An intervention program, including early reporting, employee-centered case management and removal of barriers to return to work reduced claim dollars by \$2,106 and number of compensated days by 19.4 on average.ⁱ

FIRST 48 HOURS OF THE CLAIM

- Employee follows established reporting procedures
- Information is collected
- Employee receives prompt medical care from preferred physician
- Injury is reported to EMC in a timely and well-documented manner

SUPERVISOR RESPONSIBILITIES

- Obtain immediate medical attention for injured worker
- Call preferred medical facility to alert them to the employee in transit
- Follow organization's reporting procedures
- Complete an incident/accident investigation report

PREFERRED PROVIDER INVOLVEMENT

- Invite them to your facility to observe your operations
- Provide functional job descriptions to help them understand the demands of your jobs
- Request specific job restrictions for returning injured employees



Valuable Loss Control Resources

EMC's loss control program dates back to 1926, and we continually enhance and expand our policyholder resources to deliver the most robust and current information and tools, all at no additional cost. Expert on-site and online services include:

- Ergonomics
- Hazard control assessment
- Injury management programs
- Online safety training
- Slip and fall prevention

Check out emcins.com/losscontrol to learn more.



emcins.com

ⁱ<https://www.ncbi.nlm.nih.gov/pubmed/22466434>