



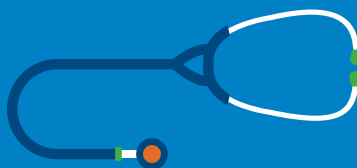
# Preferred Provider Program

EMC's Preferred Provider Program gives you the tools to handle work-related illnesses and injuries more efficiently and effectively.

## Effective Workers' Compensation Claim Handling



Accurate Reporting



Quality Medical Attention



Excellent Communication

### Preferred Provider Program Benefits

- Clear procedures and better communication between your organization, the injured employee and the healthcare provider
- Quality medical care for employees from providers with experience treating workplace injuries
- Better outcomes for the employee: Quality treatment and a possible faster return to work
- Better outcomes for your organization: Cost savings from efficient procedures and negotiated medical care rates, keeping employees happier and reducing administrative headaches for your organization

### Benefits of a Preferred Provider

- Experience treating workplace injuries
- Familiarity with workers' compensation
- Often trained in occupational medicine
- Updates on injured employees
- Possible faster return to work
- Relationship with employer helps physician understand work environment and specific job tasks



## Contact EMC Today

EMC is ready to help you take advantage of our Preferred Provider Program. To get started, contact your independent insurance agent, EMC's medical management staff or email [claims.spp@emcins.com](mailto:claims.spp@emcins.com).

FLIP FOR MORE

# Why Use EMC's Preferred Provider Program?

Having a preferred provider may help get injured employees back to work faster, which helps reduce the risk that they will be out for good.



**3 weeks off = 75%**  
chance of returning to work



**6 weeks off = 50%**  
chance of returning to work



**52 weeks off = 1%**  
chance of returning to work



An intervention program, including early reporting, employee-centered case management and removal of barriers to return to work **reduced claim dollars by \$2,329 and number of compensated days by 19.4 on average.**<sup>1</sup>



## First 48 Hours of the Claim

- Employee follows established reporting procedures
- Information is collected
- Employee receives prompt medical care from preferred physician
- Injury is reported to EMC in a timely and well-documented manner



## Supervisor Responsibilities

- Obtain immediate medical attention for injured worker
- Call preferred medical facility to alert them to the employee in transit
- Follow organization's reporting procedures
- Complete an incident/accident investigation report

How does this work?

## Preferred Provider Involvement

- Invite them to your facility to observe your operations
- Provide functional job descriptions to help them understand the demands of your jobs
- Request specific job restrictions for returning injured employees

<sup>1</sup><http://www.ncbi.nlm.nih.gov/pubmed/22466434>