

# Select Provider Program

EMC's Select Provider Program gives you the tools to handle work-related illnesses and injuries more efficiently and effectively.

## EFFECTIVE WORKERS' COMPENSATION CLAIM HANDLING

- Accurate reporting
- Excellent communication
- Quality medical attention

## SELECT PROVIDER PROGRAM BENEFITS

- Better outcomes for the employee: Quality treatment and timely return to work
- Better outcomes for your organization: Cost savings from efficient procedures and negotiated medical care rates, keeping employees happier and reducing administrative headaches for your organization
- Clear procedures and better communication among your organization, the injured employee and the healthcare provider
- Quality medical care for employees from providers with experience treating workplace injuries

## BENEFITS OF A DESIGNATED PROVIDER

- Experience treating workplace injuries
- Familiarity with workers' compensation
- Often trained in occupational medicine
- Relationship with employer helps physician understand work environment and specific job tasks
- Return to work in a more timely manner
- Updates on injured employees



### Contact EMC Today

EMC is ready to help you take advantage of our Select Provider Program. To get started, contact your independent insurance agent, EMC's Workers' Compensation Programs Team or email [claims.spp@emcins.com](mailto:claims.spp@emcins.com).

## WHY USE EMC'S SELECT PROVIDER PROGRAM?

Having a designated provider may help get injured employees back to work in a more timely manner, which helps reduce the risk that they will be out for good.

- 3 weeks off = 75% chance of returning to work
- 6 weeks off = 50% chance of returning to work
- 52 weeks off = 1% chance of returning to work

An intervention program, including early reporting, employee-centered case management and removal of barriers to return to work reduced claim dollars by \$2,106 and number of compensated days by 19.4 on average.<sup>1</sup>

## FIRST 48 HOURS OF THE CLAIM

- Employee follows established reporting procedures
- Employee receives prompt medical care from designated physician
- Information is collected
- Injury is reported to EMC in a timely and well-documented manner

## SUPERVISOR RESPONSIBILITIES

- Call designated medical facility to alert them to the employee in transit
- Complete an incident/accident investigation report
- Follow organization's reporting procedures
- Obtain immediate medical attention for injured worker

## DESIGNATED PROVIDER INVOLVEMENT

- Invite them to your facility to observe your operations
- Provide functional job descriptions to help them understand the demands of your jobs
- Request specific job restrictions for returning injured employees



## Valuable Loss Control Resources

EMC's loss control program dates back to 1926, and we continually enhance and expand our policyholder resources to deliver the most robust and current information and tools, all at no additional cost. Expert on-site and online services include:

- Ergonomics
- Hazard control assessment
- Injury management programs
- Online safety training
- Slip and fall prevention

Check out [emcins.com/losscontrol](https://emcins.com/losscontrol) to learn more.



[emcins.com](https://emcins.com)

<sup>1</sup><http://www.ncbi.nlm.nih.gov/pubmed/22466434>