## EMC Remote Desktop Connect for Mac OSX

1. You will first need to make sure your Mac has a Remote Desktop App. To check this, go to



Applications within Finder.

2. If you do not have a Remote Desktop app, you will need to download one from the App Store.

We suggest installing the Microsoft Remote Desktop app.

Featured Top Charts Categories Purchases Updates	Q micros
<ul> <li>► Start of the Start S</li></ul>	Microsoft Corporation 1 Microsoft Remote Desk Support App License Agreemen Privacy Policy
● Ender Ho Edt View Ca Window Help	Information Category: Business Updated: Aug 08, 2014 Version: 8.0.9 Price: Free Size: 13.3 MR

3. Go to <u>www.emcins.com/emcpub/rct/clients</u>.

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	▶		+	EMC W	ww.emcins.com	n/emcpub/	rct/clients			
		Apple	Yał	hoo!	Google Maps	YouTube	Wikipedia	News ▼	Popular <b>v</b>	transparent.gif

www.emcins.com - /emcpub/rct/clients/

[To Parent Directory]						
Thursday, July	17, 2014	8:59 AM	1 3442894	MAC_OS10-05_and_earlier.dmg		
Thursday, July	17, 2014	8:58 AM	3442279	MAC_OS10-06_and_later.dmg		
Monday, October	06, 2014	11:55 AM	1 482606	Win_Setup32.zip		
Friday, October	03, 2014	3:29 PM	1 960065	Win_Setup64.zip		
Thursday, July	17, 2014	9:00 AM	1 0301440	windows_mobile_8-1_and_rt.exe		

4. Click the link that corresponds to your operating system.

If you do not know your operating system go to the Apple Menu and choose About This Mac.



5. After clicking on the link it will start to download. You will see the download progress in the

tray.



6. When the download is complete, go to Downloads and click this new .dmg download. This will create an Aventail Connect hard drive icon on your desktop and also open the Aventail Connect window. Double click on Aventail Connect.pkg.



7. This opens the Aventail Connect Installer process. Click Continue on the Introduction screen.



Aventail

Connect

Click Install on the Installation Type Screen.



You will then receive a message that the installation was successful. Click Close.



8. Go to Applications and you will find Aventail Connect.



Click on this to open Aventail Connect.

000	Aventail Connect	
SonicWALL	. Aventail Connect™	
Configuration	RCT2.emcins.com	<b>₽ Edit</b>
Status	Disconnected	$\mathbb{Q}$
	🗹 Show status in menu bar	
? Advanced		Connect

9. Configuration can be set to rct.emcins.com OR rct2.emcins.com. If one is already listed, click

Connect.

If neither is listed, you will need to select Add Configuration from the drop-down.

● ○ ○	Aventail Connect	
SonicWALL	Aventail Connect <sup>™</sup>	
Configuration Status	<ul> <li>RCT2.emcins.com</li> <li>Add configuration</li> <li>Disconnected</li> <li>Show status in menu bar</li> </ul>	Edit
? Advanced		Connect

For name enter EMC Remotes Services. For server enter rct.emcins.com OR rct2.emcins.com.

Click Save.

000	Aventail Connect	
Cc	Add Configuration Name: Server:	)
?	Delete Cancel Save	inect

Your configuration should look like one of the below options:

● ○ ○	Aventail Connect	
SonicWALL	, Aventail Connect <sup>™</sup>	
Configuration	rct.emcins.com	‡ Edit
Status	Disconnected	P
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SonicWALL Configuration Status	Aventail Connect Aventail Connect RCT2.emcins.com Disconnected Show status in menu bar	¢ Edit

Click Connect.

You will get a popup box to choose a Login Group. Select VPN from the drop-down list and

click OK.



You may get a certificate authenticity message. Accept this.

000	Aventail Connect	
Unable to before you	verify the authenticity of this cert a accept this certificate.	tificate. Please read the details
Show Certificate		Reject Accept
Statu	s: Connecting	¥ S
	☑ Show status in menu bar	
? Advance	d	Cancel

10. If you have already created a PIN, enter your User ID in the Username field. Enter your

PASSCODE (PIN followed by the 6 digit code on your token). Then Click OK. Skip to step 14.

If you have not created PIN, enter your User ID in the Username field. The initial PASSCODE is

the 6 digit number on your token. Then click OK.

000	Aventail Connect	
Deel	EMC Remote Services is for authorized, business-only-related purposes on behalf of Employers Mutual Casualty Co. or its affiliates or subsidiaries in accordance with the EMC Computer Policy.	
	Username:	
	Enter PASSCODE:	
?	Cancel OK	cel

11. The first time you log in, you will need to create a new PIN.



12. Re-enter the new PIN and click OK.

000	Aventail Connect
Dell	EMC Remote Services is for authorized, business-only-related purposes on behalf of Employers Mutual Casualty Co. or its affiliates or subsidiaries in accordance with the EMC Computer Policy. Please re-enter new PIN:
?	Cancel OK cel

13. Wait for the token to change. Then enter the new PASSCODE and click OK. You will use

this new PASSCODE each time you login.

Your PASSCODE is your PIN followed by the 6 digit code on your token.

000	Aventail Connect	
Dell	EMC Remote Services is for authorized, business-only-relat Casualty Co. or its affiliates or subsidiaries in accordance w	
	PIN Accepted. Wait for the token code to change, then ente	
		-
?	Cancel OK	cel

14. If you get an Aventail Connect Software Update screen similar to below, allow Aventail

Connect to update. Once the update is complete you will need to restart Aventail Connect by

selecting it in your Applications folder and repeating the login steps.

	Aventail Connect	
	SonicWALL   Aventail Connect **	
000	Aventail Connect Software Update	
	A new version (10.71.421) of Aventail Connect is available.	
	To postpone the installation and log into the remote network using the curre version (10.71.322) of Aventail Connect, click Update Later.	nt
	Cancel Update Later Update	$\triangleright$
?	Advanced	

15. The login screen will close and the Aventail Connect icon will appear in the tray. This means

you are connected.



16. Now go to Applications and open Microsoft Remote Desktop.



17. Microsoft Remote Desktop will open and EMC Remote Services will be listed. Highlight this and select Edit.



18. A screen will open which will allow you to enter your PC number (PC\*\*\*\*\*) or IP Address in the PC name field. You can also enter your credentials in the user name field (EMCINS\User

ID). The password is the domain/windows password that you use for your desktop at work.

Close out of this popup screen. Then click Start.

0	Microsoft Remote Desktop							
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N	lew S	Start Edit	Preferences Remote Resources Microso	oft RemoteApp				
COO Edit Remote Desktops – EMC Remote Services RCT2								
General Session Redirection								
J	Connection name EMC Remote Services RCT2							
		PC name	Host name or IP address					
1		Gateway	No gateway configured	\$				
		Credentials						
		User name	Domain\user					
		Password	Password					
		Resolution	Native	÷				
		Colors	True Color (24 bit)	\$				
	Full	screen mode	OS X native	\$				
			✓ Start session in full screen					
			Scale content					
			Use all monitors					
6								

You will receive another certificate message. Click Continue.

000	Verify Ce	ertificate			
<b>B</b>	You are connecting to RDP host '172.25.104.64'! The certificate was verified through the certificate chain to a self-signed root certificate that was present in the message, but that root certificate is not a known, trusted root certificate. Your connection might not be secure, do you want to continue?				
	Show Certificate	Cancel Continue			
Negotiating Credentials					

19. This will load and you will be connected.

20. When done, quit Microsoft Remote Desktop at the top of the screen. Also, select Aventail

Connect in the tray and then Disconnect.

000	Aventail Connect		
SonicWALL	Aventail Connect™		
Configuration:	RCT2.emcins.com	Å T	Edit
Status:	Connected		P
	🗹 Show status in menu bar		
? Advanced	)	$\langle$	Disconnect