

EMC Remote Desktop Connect for Mac OSX

1. You will first need to make sure your Mac has a Remote Desktop App. To check this, go to Applications within Finder.

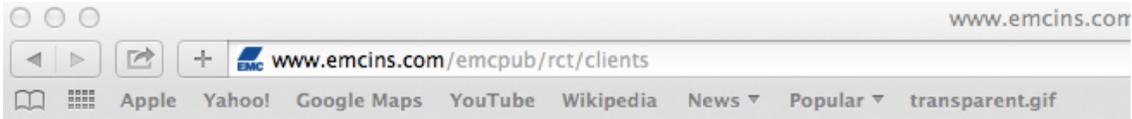


2. If you do not have a Remote Desktop app, you will need to download one from the App Store.

We suggest installing the Microsoft Remote Desktop app.



3. Go to www.emcins.com/emcpub/rct/clients.



www.emcins.com - /emcpub/rct/clients/

[\[To Parent Directory\]](#)

Thursday, July 17, 2014 8:59 AM	3442894	MAC_OS10-05_and_earlier.dmg
Thursday, July 17, 2014 8:58 AM	3442279	MAC_OS10-06_and_later.dmg
Monday, October 06, 2014 11:55 AM	1482606	Win_Setup32.zip
Friday, October 03, 2014 3:29 PM	1960065	Win_Setup64.zip
Thursday, July 17, 2014 9:00 AM	10301440	windows_mobile_8-1_and_rt.exe

4. Click the link that corresponds to your operating system.

If you do not know your operating system go to the Apple Menu and choose About This Mac.



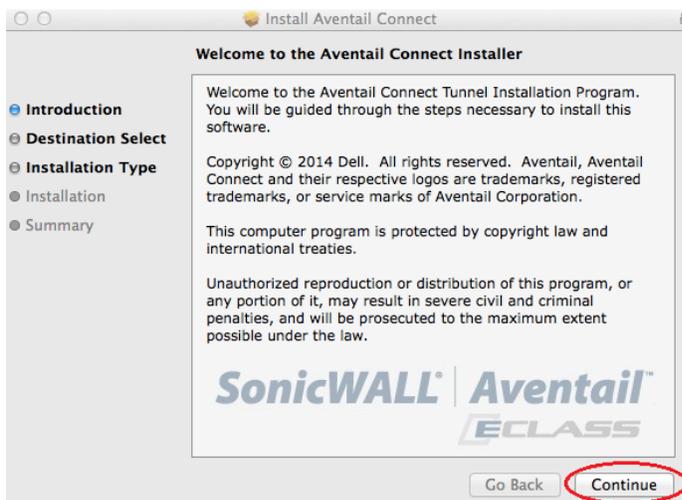
5. After clicking on the link it will start to download. You will see the download progress in the tray.



6. When the download is complete, go to Downloads and click this new .dmg download. This will create an Aventail Connect hard drive icon on your desktop and also open the Aventail Connect window. Double click on Aventail Connect.pkg.



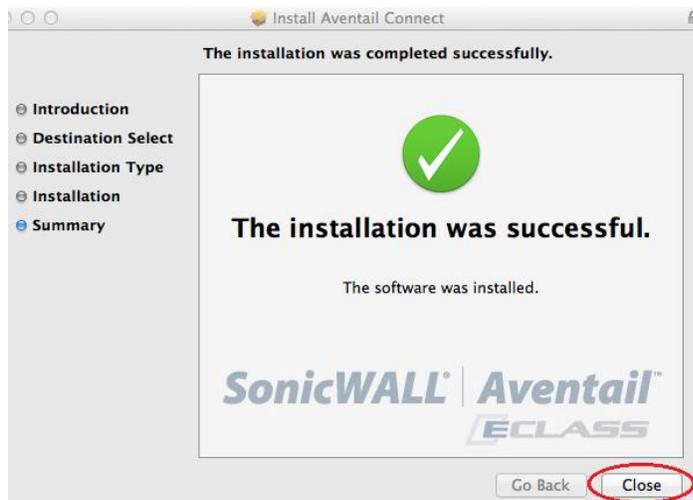
7. This opens the Aventail Connect Installer process. Click Continue on the Introduction screen.



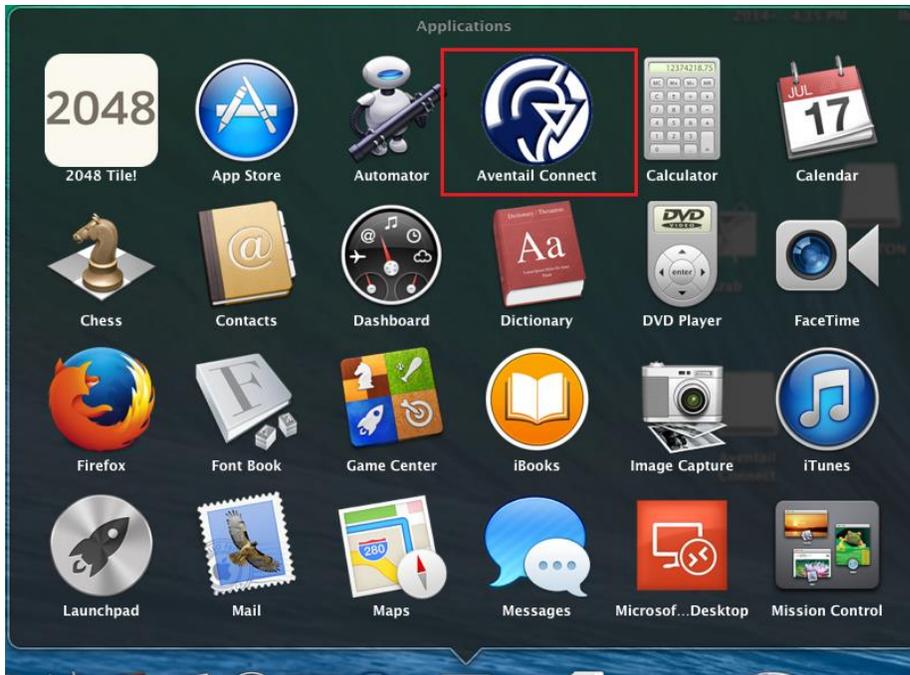
Click Install on the Installation Type Screen.



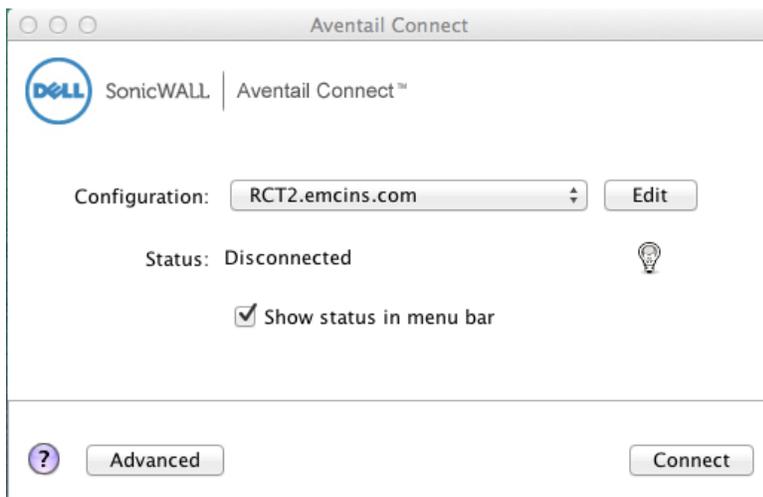
You will then receive a message that the installation was successful. Click Close.



8. Go to Applications and you will find Aventail Connect.

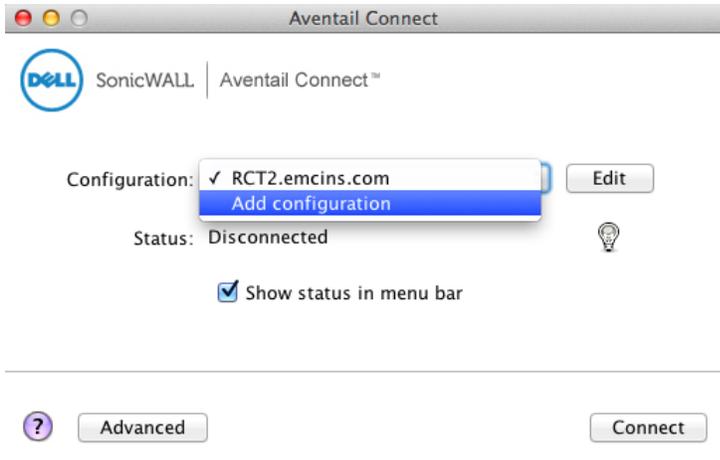


Click on this to open Aventail Connect.



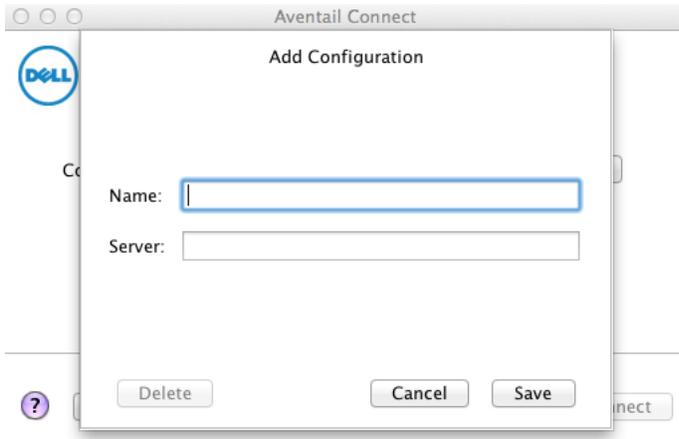
9. Configuration can be set to rct.emcins.com OR rct2.emcins.com. If one is already listed, click Connect.

If neither is listed, you will need to select Add Configuration from the drop-down.

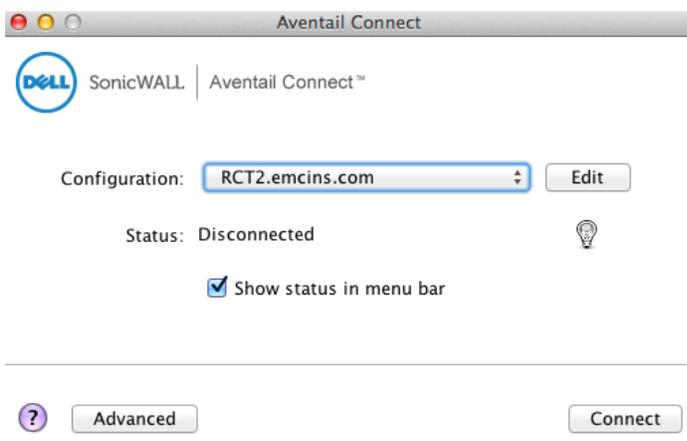
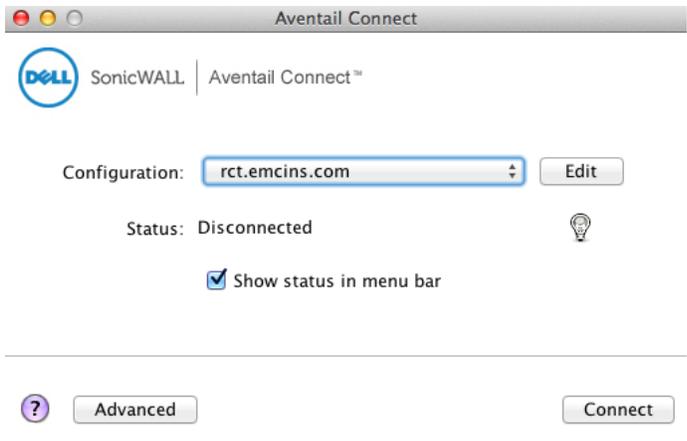


For name enter EMC Remotes Services. For server enter rct.emcins.com OR rct2.emcins.com.

Click Save.

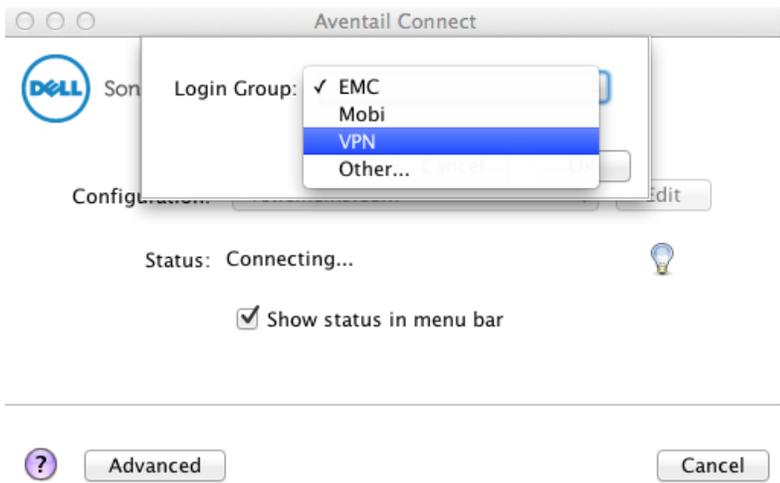


Your configuration should look like one of the below options:

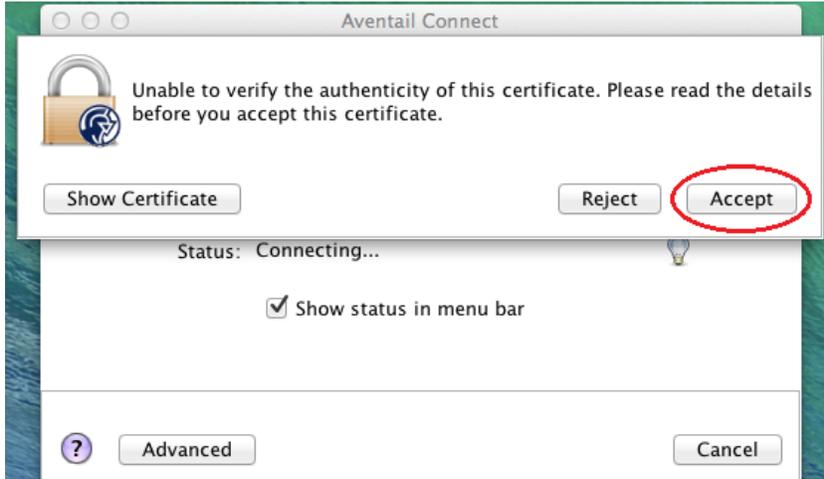


Click Connect.

You will get a popup box to choose a Login Group. Select VPN from the drop-down list and click OK.

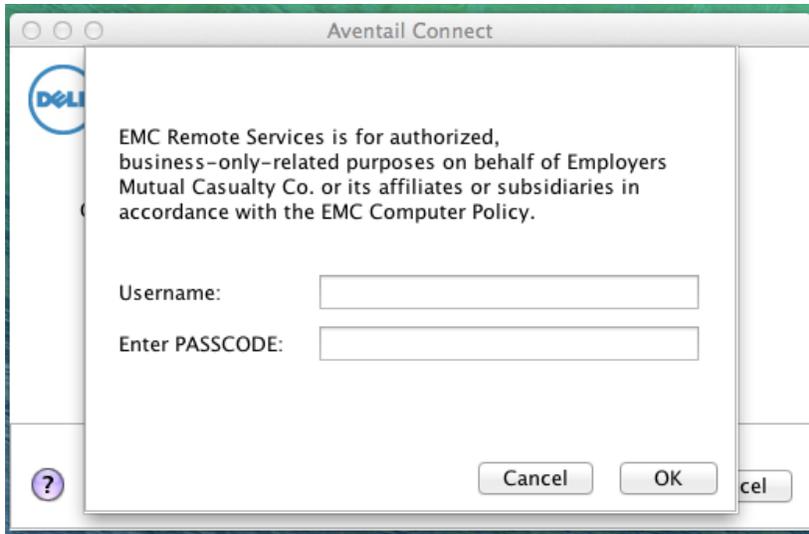


You may get a certificate authenticity message. Accept this.

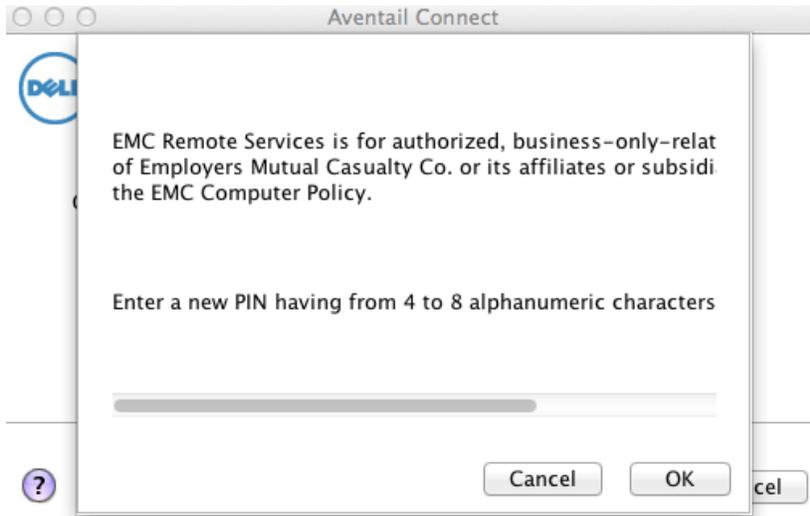


10. If you have already created a PIN, enter your User ID in the Username field. Enter your PASSCODE (PIN followed by the 6 digit code on your token). Then Click OK. Skip to step 14.

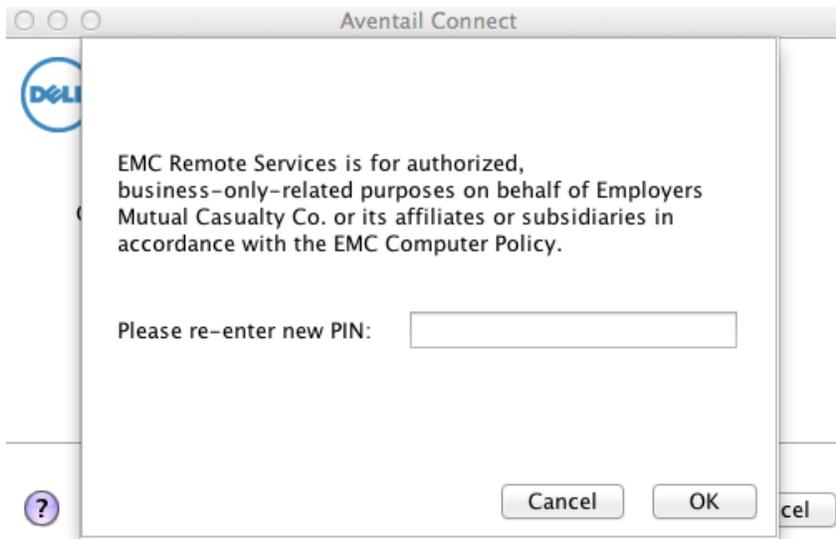
If you have not created PIN, enter your User ID in the Username field. The initial PASSCODE is the 6 digit number on your token. Then click OK.



11. The first time you log in, you will need to create a **new PIN**.

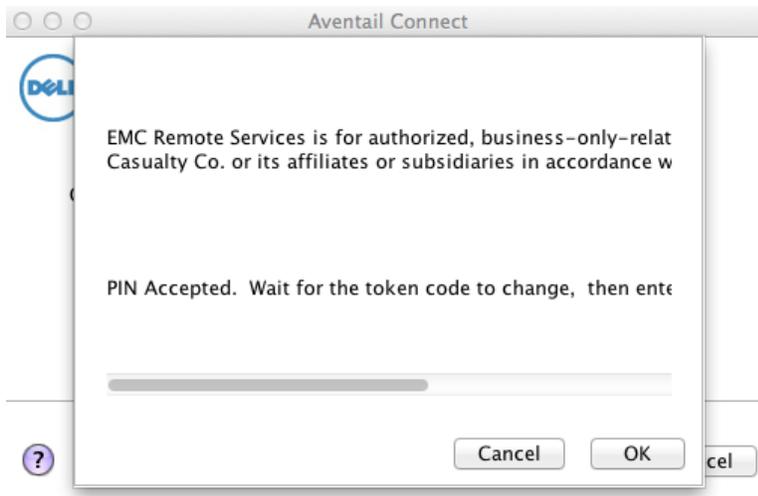


12. Re-enter the new PIN and click OK.

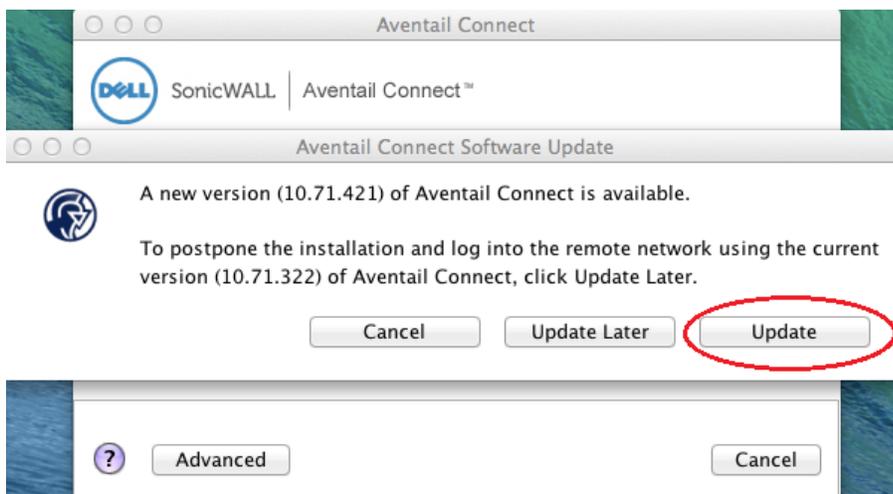


13. Wait for the token to change. Then enter the new PASSCODE and click OK. You will use this new PASSCODE each time you login.

Your PASSCODE is your PIN followed by the 6 digit code on your token.



14. If you get an Aventail Connect Software Update screen similar to below, allow Aventail Connect to update. Once the update is complete you will need to restart Aventail Connect by selecting it in your Applications folder and repeating the login steps.



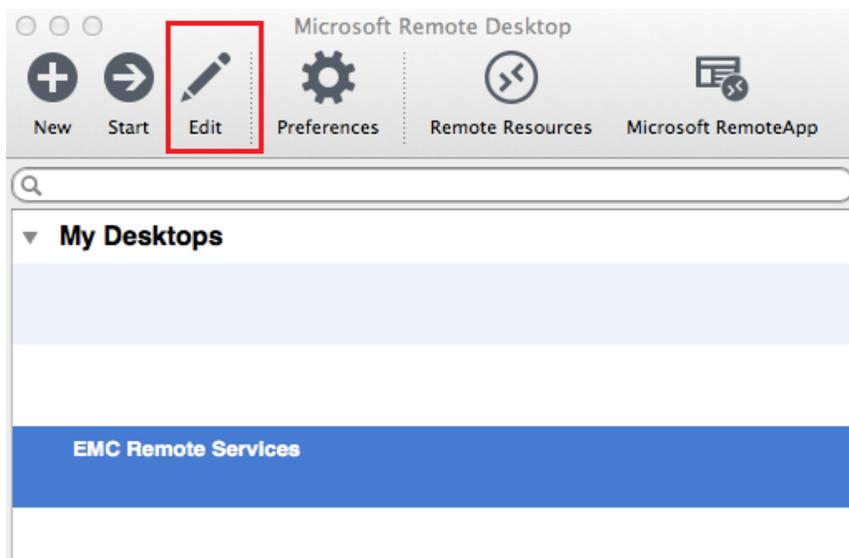
15. The login screen will close and the Aventail Connect icon will appear in the tray. This means you are connected.



16. Now go to Applications and open Microsoft Remote Desktop.

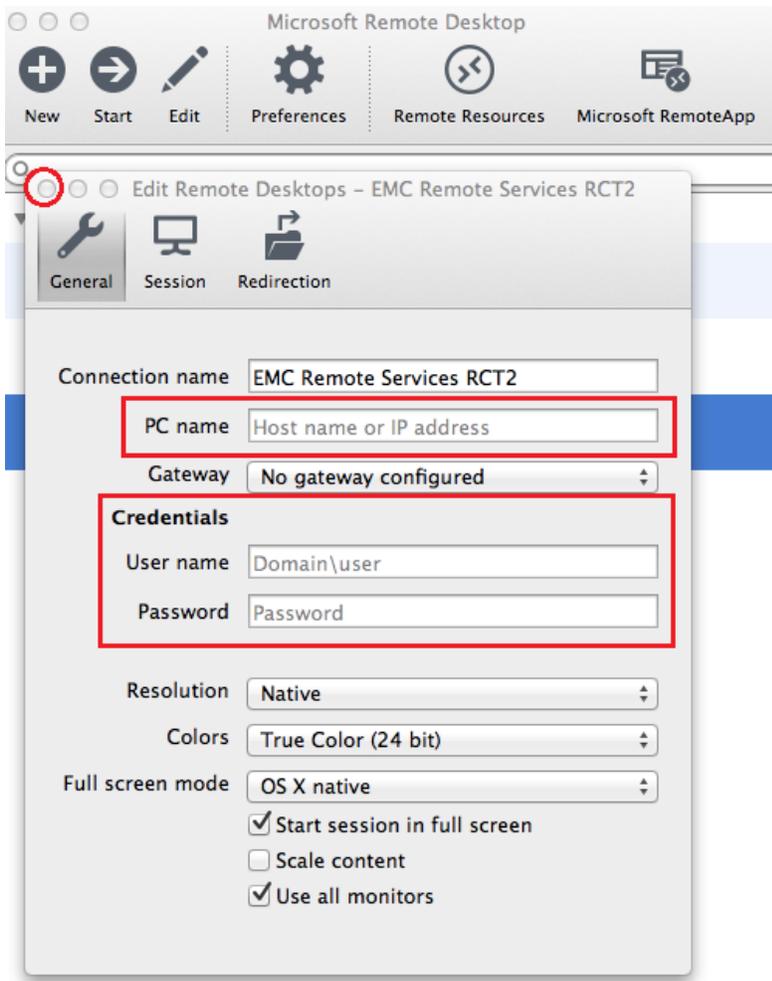


17. Microsoft Remote Desktop will open and EMC Remote Services will be listed. Highlight this and select Edit.

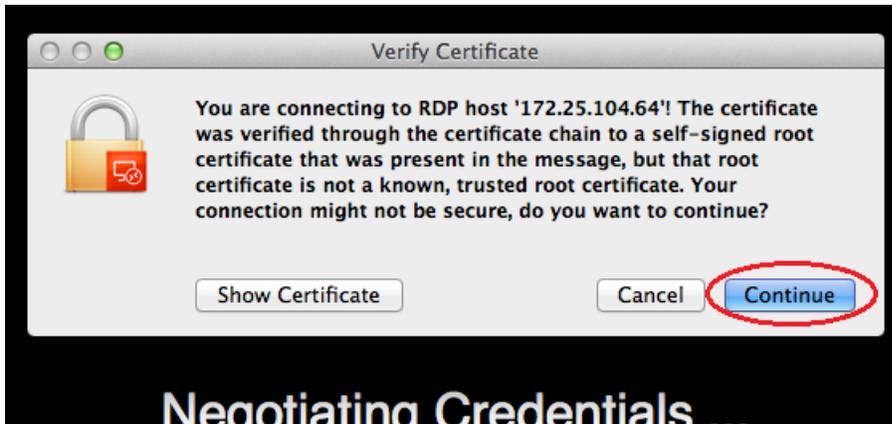


18. A screen will open which will allow you to enter your PC number (PC*****) or IP Address in the PC name field. You can also enter your credentials in the user name field (EMCINS\User

ID). The password is the domain/windows password that you use for your desktop at work.
Close out of this popup screen. Then click Start.



You will receive another certificate message. Click Continue.



19. This will load and you will be connected.

20. When done, quit Microsoft Remote Desktop at the top of the screen. Also, select Aventail Connect in the tray and then Disconnect.

