



NEWS RELEASE

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EMC Insurance Companies to Revamp Technology Systems to Accelerate Business Transformation and Growth

DES MOINES, Iowa (Sept. 9, 2019) – EMC Insurance Companies (EMC) announced today that it will revamp its technology systems to transform and elevate how it does business. “EMC is committed to transforming into a digital company that can easily adjust to industry disruption and evolving customer expectations,” said Scott Jean, EMC executive vice president – finance and strategy.

EMC has selected Guidewire Software, Inc. to power its digital transformation strategy. The company will implement Guidewire InsurancePlatform™ applications delivered via Guidewire Cloud™, which will enable EMC to move to a single technology system for all core business functions, including policy, billing and claims.

“By moving to one platform, EMC will be able to make quicker product and process changes, which will improve our speed-to-market,” said Mick Lovell, EMC executive vice president – operations. “Ultimately, our goal is to enrich agent and customer experiences by providing more ways to meet their needs, enhancing our relationships and creating industry-leading processes for the entire insurance lifecycle.”

Moving to a cloud-based system is part of the company’s digital transformation strategy. “Cloud technology will increase our operational agility and facilitate the adoption of industry best practices,” said Sanjeev Singh, EMC senior vice president and chief information officer. “In addition, the new platform will help EMC provide our agents, policyholders and team members with better access to data.”

About EMC Insurance Companies

EMC Insurance Companies is among the top 50 property/casualty insurance organizations in the country based on net written premium, with more than 2,400 employees. Employers Mutual Casualty Company (EMCC) was organized in 1911 to write workers’ compensation protection in Iowa. Today, operating under the trade name EMC Insurance Companies, the company provides property and casualty insurance products and services throughout the United States and writes reinsurance contracts worldwide. EMCC is licensed in all 50 states and the District of Columbia. For more information, visit www.emcins.com.

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