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| <br><b>Agency Download Reference Guide</b><br>12/21/2011 | Personal        |               |            |          | Commercial    |                |                   |               |          |              |          | Other                  |        |             |
|---|-----------------|---------------|------------|----------|---------------|----------------|-------------------|---------------|----------|--------------|----------|------------------------|--------|-------------|
|   | Auto/Motorcycle | Dwelling Fire | Homeowners | Umbrella | Business Auto | Businessowners | General Liability | Inland Marine | Property | Workers Comp | Umbrella | Direct Bill Commission | Claims | Claims Memo |
| <b>Applied Systems</b>  |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| TAM   | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        | X                      | X      | X           |
| Vision  | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            |          | X                      | X      | X           |
| EPIC  | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        | X                      | X      | X           |
| DORIS   | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        | X                      |        | X           |
| <b>Vertafore</b>  |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| AMS 360/AfW   | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        | X                      |        | X           |
| Sagitta   | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        | X                      |        | X           |
| Prime   | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        |                        |        | X           |
| InStar  | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        |                        |        | X           |
| <b>SIS</b>  |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| Partner XE  | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        | X                      |        | X           |
| SENCI PARTNER   | X               | X             | X          | X        | X             |                |                   |               | X        | X            | X        |                        |        | X           |
| <b>NASA</b>   |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| Eclipse   | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        | X                      | X      | X           |
| <b>StoneRiver - FSC</b>   |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| FSC Manager   | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        | X                      | X      | X           |
| <b>EBIX</b>   |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| EBIXASP   | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        | X                      |        |             |
| <b>Agency Software</b>  |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| Agency Pro  | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        | X                      |        | X           |
| EasyApps 32-bit   | X               | X             | X          | X        |               |                |                   |               |          |              |          |                        |        | X           |
| EasyApps Pro  | X               | X             | X          | X        |               |                |                   |               |          |              |          |                        |        | X           |

**Notes:**


Commercial download does not include policy audits or reporting form adjustments

Business Auto download includes Truckers

General Liability download includes Liquor Liability, Railroad, and Owners & Contractors

Claims can be downloaded as Commercial Lines with Workers Comp, Commercial Lines without Workers Comp, and Personal Lines

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| <b>Agency Systems</b>   |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| Agency Systems  | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        | X                      |        | X           |
| <b>Special Agent</b>  |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| Special Agents  | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        |                        |        |             |
| <b>X Dimensional Technologies</b>   |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| Nexsure   | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        | X                      |        | X           |
| <b>QQ Solutions</b>   |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| QuickFile   | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        |                        |        | X           |
| QQ Evolution  | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        |                        |        | X           |
| <b>Xanatek</b>  |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| IMS I   | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        |                        |        |             |
| <b>HawkSoft</b>   |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| Client Management System  | X               | X             | X          | X        | X             | X              | X                 |               | X        | X            | X        | X                      |        | X           |
| <b>ITC</b>  |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| InsurancePro  | X               |               | X          |          |               |                |                   |               |          |              |          |                        |        |             |
| <b>Quomation</b>  |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| PowerManage   | X               | X             | X          | X        | X             | X              | X                 | X             | X        | X            | X        |                        |        | X           |
| <b>Advantage Information Systems</b>  |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| Agency Advantage  | X               | X             | X          | X        | X             | X              | X                 | X             | X        |              | X        | X                      |        | X           |
| <b>Evolution Agency Management</b>  |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| eVo   | X               | X             | X          | X        | X             | X              | X                 | X             | X        | X            | X        | X                      |        | X           |
| <b>Webcetera</b>  |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| EZLynx  | X               | X             | X          | X        |               |                |                   |               |          |              |          | X                      |        |             |
| <b>Agency Matrix</b>  |                 |               |            |          |               |                |                   |               |          |              |          |                        |        |             |
| Agency Matrix   | X               |               |            |          |               |                |                   |               |          |              |          |                        |        |             |

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